

COMMUNITY INVESTMENT STRATEGY FOR LSHA 2018-2021



Paul Bragman Community and Economic Regeneration Consultants (Community Regen) was commissioned to help develop a Community Investment Strategy for LSHA for the 2018-21 period. The aim of this strategy is to strengthen LSHA's engagement with residents and increase tenants' involvement in local activities. We were engaging with various stakeholders working in the area and trained residents as community researchers who then carried out phone and door interviews with their neighbours about the neighbourhood and possible improvements.

The purpose of engaging with stakeholders was to understand what they see as

- Priorities for LSHA community investment
- Priorities for improvements in the area
- Partnership opportunities with LSHA

We spoke to stakeholders from **seven voluntary/community groups, two statutory organisations and one resident group.**

Based on their experience working in the area we understood that

Priorities for LSHA community investment are:

- Involving residents in decisions about the neighbourhood
- Jobs & training of local people
- Providing advice & support in financial matters

Priorities for improvements in the area are:

- Timely & effective maintenance & repairs
- Ensuring affordability
- Opportunities for residents to get informed, contact LSHA in person and influence decisions
- More community activities
- Facilitate access to social & employment services

There are a lot of opportunities for partnership between local organisations, e.g. around:

- Employment & skills opportunities
- Involving resident communities in decisions about the future of the area
- Training for tenants & staff
- Seeking joint funding
- Providing support with welfare benefit cases

The purpose of interviewing residents was to identify their:

- Priorities for the area;
- Interests, skills and experience;
- How they want to be involved in developing community projects.



We have received 78 responses to our survey. Huge thanks to everyone who participated!

Everyone who completed the surveys were offered the chance to enter the prize draw for three £50 voucher prizes. We are pleased to say the three winners are: Narada Cotarelo, Nhu Huynh and William Page

With your help we have learned that

38% of residents who responded have lived in the area for over 20 years.

77% of residents are happy with their neighbourhood as a place to live (40% are satisfied, 37% very satisfied)

The top FOUR things you like about the neighbourhood are:

- Good location & transport links
- Nice & friendly neighbours
- Local amenities
- Park nearby & green areas

Improvements you want to see in the area are:

- More involvement opportunities and more community spaces & activities
- Better safety
- Tidiness, cleanliness & better waste management

The top THREE specific improvements you want to see in the neighbourhood are

- Involving residents in community activities and decisions about the neighbourhood
- Improving facilities and the local environment
- Improving low cost/free activities for residents

The FIVE most important activities for you in the area are:

- Activities for disabled people
- Activities for older people
- Courses/classes
- Initiatives to support people into employment
- Social events and events that bring people together

AND... 30 of you have offered to get involved with LSHA on community projects.

*Thank you!
We will be in touch.*



What's Next...

Based on all this information a **Community Investment Strategy** will be developed for LSHA that will then be shared with all residents. And that's when the real work starts: the plan will be implemented in the next couple of years to provide more opportunities for you to get involved in local activities and the improvement of the neighbourhood.

